HSBC

ATM Card/PIN Notification Form

Please tick whichever applicable

Card Name

Account Number : : - : : : : : - : :

HSBC Card (VPLUS) 5 : 8 : 9 : 7 : 2 : 6 : - : : : : : : : : : : : : :

Issue No.

HSBC Card (CIRRUS) 5 : 0 : 4 : 5 : 9 : 5 : - : : : : : : : : : :

Issue No.

PIN

☐ Please reset PIN re-try count

☐ I have forgotten the PIN for my ATM card. Please supply a duplicate PIN

REPLACEMENT CARD

Reason for replacement

☐ Card expired ☐ Card damaged/bent

☐ Card does not work - Message received

- Date last used - Time last used
- ATM or EFTPOS
- Location of ATM/EFTPOS - Amount

CANCELLATION OF CARD

☐ Please cancel my HSBC Card. Reason

NOTIFICATION OF LOST/STOLEN CARD, UNAUTHORISED USE OF CARD OR BREACH OF SECURITY

My Card has been ☐ Lost ☐ Stolen (Police advised? ☐Yes ☐No) ☐ Captured ☐ Used without authorisation

Was the PIN with the card? ☐Yes ☐No If Yes, how was the PIN disguised?

Date card last used / / Where was the card last used?

Time Amount

My PIN has been ☐ Known to someone else ☐ Used by someone else ☐ Lost

☐ Stolen (Police advised? ☐Yes ☐No) Incident No.

☐ **Please issue a new card & new PIN** Reported to HSBC - Time Date / /

Customer Signature

SV ☐ Date / /

BRANCH USE ONLY

☐ HUB U51 updated ☐ WPC notified Time ☐ Date ☐ Copy of attached ☐ Old Card Destroyed

Signature verified by name Signature Date / /

CARD CENTRE USE ONLY

☐ Re-issue old PIN ☐ Issue new PIN ☐ Issue new card ☐ Issue replacement card

Actioned by Date / / Approved by Date / /

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