



NSC to Affix Barcode here if required

ACCOUNT CLOSURE REQUEST FORM

Please write clearly using block letters for written instructions, or font size 12 for typed instructions.

Date: / /

Reset Form

Customer Name(s): _____

Account Details

Account Details (Bank/Branch/Account Number/Suffix(es))

Additional Suffixes

Instruction for Payment of Funds

Credit to HSBC NZ - Account Number

Account Details (Bank/Branch/Account Number/Suffix)

Account Name: _____

Pay via Local Payment to Bank: _____ Account Name: _____

Account Number

Reference: _____

By TT / other: _____

Reference: _____

(specify bank, branch, account name and number, clearing code etc as required by destination country)

Fee Payable for transfer of funds \$ _____ (refer HSBC NZ Personal Financial Services Fees and Charges Brochure)

Reason for closure: _____

By signing below, I/we acknowledge that I/we wish to close the abovenamed account(s) and that I/we have read and understood the terms and conditions overleaf which are applicable funds disbursed by TT or Local Payment.

Customer Signature and Date / /

Customer Signature and Date / /

Contact Home Number _____

Bank Use Only

Yes / No

ATM Card deleted and destroyed

Internet Banking Deleted

Payment stopped for unrepresented cheques

Unused cheque(s) received and returned for refund NZD _____

Yes / No

A/Ps and DDs cancelled

Charges and Interest Applied

Funds Dispersed

SCC Customer

Branch Comments _____

or Debit Account

Amount & Currency: _____

Signature verified and above actioned (Initials/Stamp/Date)

Charge Type: _____

Terms and Conditions for Telegraphic Transfers

These terms and conditions should also be read in conjunction with HSBC's Personal Financial Services Terms and Conditions booklet which contains terms relating to telegraphic transfers and electronic payments generally. A copy of the booklet should have been made available to you on account opening and is also available at any branch of HSBC on request or on our website at www.hsbc.co.nz. HSBC means the The Hong Kong and Shanghai Banking Corporation Limited incorporated in Hong Kong SAR acting through its New Zealand branch.

Fees and Charges

Local charges for international transfers are set out in HSBC's Personal Financial Services fees and charges brochure. Charges may also be levied by overseas correspondent banks or payment intermediaries depending on where funds are being transferred to and may not be able to be confirmed by HSBC prior to processing your application. Unless you indicate that these charges are to be to the account of the payee/beneficiary in your application form, then all applicable overseas charges will be debited to your nominated account. An additional overseas charge applies where you are transferring US dollars as set out in HSBC's fees and charges brochure.

Exchange Rate Conversions

In the absence of any specific instructions to the contrary the telegraphic transfer will be processed in the currency of the country in which payment is to be made. Where HSBC is unable to provide a firm exchange rate quotation for the currency being transferred, HSBC will process the transfer on the basis of a provisional exchange rate which shall be subject to adjustment when the actual exchange rate is ascertained. Any difference between the provisional rate and the actual rate shall be debited/credited (as the case may be) to your nominated account.

Telegraphic Transfer Service and Risks

HSBC will endeavour to make telegraphic transfers as instructed by you but cannot guarantee when funds will be received by the beneficiary or cleared by the beneficiary bank. HSBC accepts no liability for any inaccuracy or delay in payment or refusal or omission to make any transfer due to circumstances beyond our reasonable control (including actions of the beneficiary or correspondent banks and transfer intermediaries).

HSBC is at liberty to send the telegraphic transfer either literally or in cipher and the bank accepts no responsibility for any loss, delay, error, omission or mutilation which may occur in the transmission of any message or for its misinterpretation when received. Application forms received after 16:00 hours will not be processed until the next business day. Applications for same day value are subject to cut-off times related to the geographical location of the destination of the transfer.

In certain circumstances HSBC (or international payment intermediaries) may be required to intercept payment details or stop your payment or transfer in order to comply with overseas anti money laundering and terrorist financing regulation or other directives and in such situations HSBC cannot accept any liability for any delay or loss suffered by you.

Transfers or payments to Europe

IBANs, or International Bank Account Numbers have been introduced by banks throughout Europe. The IBAN length depends on the national standards of the destination country, although maximum length is 34 alphanumeric characters. Failure by you to provide an IBAN for payments to banks in Europe may result in delays and/or additional overseas charges, or funds simply being returned. HSBC will not be held responsible for any delay or loss suffered by you as a consequence.

Your Personal Information and Privacy Consents

Please read carefully our Privacy Act 1993/personal information section contained in HSBC's Personal Financial Services Terms and Conditions booklet which includes information and authorisations about how personal information collected on this form may be used, transferred and stored by HSBC and other intermediaries or overseas authorities. In order for HSBC to help prevent crime including complying with anti money laundering regulation binding on itself and other members of the HSBC Group in other countries you agree that HSBC may disclose to overseas authorities, the beneficiary bank and the beneficiary (where required) your name, address and account number in order for your payment instruction to be processed and accepted by the beneficiary bank.

Terms and Conditions Local and Same Day Cleared Payments ("Local Payments"):

1. These terms and conditions should also be read in conjunction with HSBC's Personal Financial Services Terms and Conditions booklet which contains terms relating to telegraphic and electronic payments generally. A copy of the booklet should have been made available to you on account opening and is also available at any branch of HSBC on request or our website at www.hsbc.co.nz. HSBC means The Hongkong and Shanghai Banking Corporation Limited incorporated in Hong Kong SAR acting through its New Zealand branch.

Local Payments Service and Risks

2. Applications for Local Payments received after 16:00 hours may not be processed on the same day.
3. HSBC will endeavour to make Local Payments as instructed but accept no liability for any inaccuracy or delay in payment, or refusal or omission to make payment due to circumstances beyond HSBC's reasonable control. We may stop or alter a payment without notice if circumstances reasonably require us to do so.
4. It may not be possible to stop or reverse Local Payments once they are made. Local Payments you have made in error can usually only be recovered from the account they have been paid into with the consent of the account holder.
5. HSBC at its discretion is at liberty to determine the method of transmission for Local Payments and HSBC accepts no responsibility for any loss, delay, error, omission or mutilation which may occur in the transmission of any message or for its misinterpretation when received.
6. Charges for Local Payments are set out in HSBC's Personal Financial Services fees and charges brochure.

Your Personal Information and Privacy Consents

7. Please read carefully our Privacy Act 1993/personal information section contained in HSBC's Personal Financial Services Terms and Conditions booklet which includes information and authorisations about how personal information collected on this form may be used, transferred and stored by HSBC. In order for HSBC to help prevent crime including complying with anti money laundering regulation you agree that HSBC may on request disclose to the beneficiary bank and the beneficiary (where required) your name, address and account number in order for your payment instruction to be processed and accepted by the beneficiary bank.